

# World's largest independent aviation fuel services provider



**Over 3,000**

employees across  
our fuels business

Fuel operations in

**4 continents**

Americas, Europe, Oceania, Asia

Managing

**over 60**

fuel facilities

**Over 1,100**

refuelling equipment,  
including electric  
hydrant dispensers

**6,000 fuelling  
turns per day**

in 2021

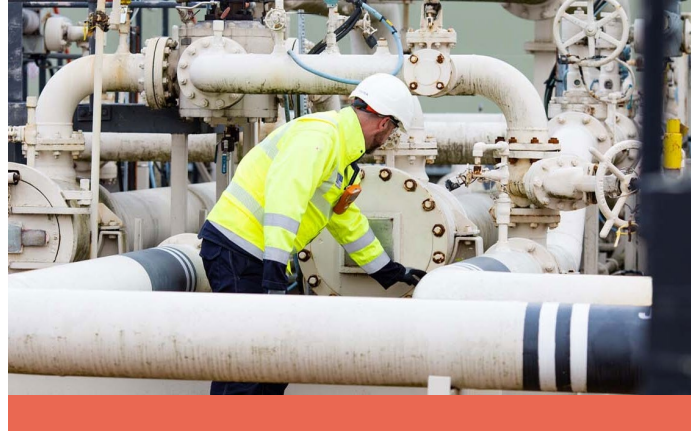
With over 3,000 dedicated people working in our fuels business we are the world's largest independent provider of aviation fuelling services, providing fuel storage management and into-plane fuelling services on four continents.

Our customer portfolio includes the world's largest fuel suppliers, airlines, and airports – evidence of our commitment to cultivate meaningful relationships, and our ability to adapt while continuously delivering added value. We deliver bespoke commercial models, best suited to our customers needs and encompassed by robust KPIs to drive our performance. With a hands-on leadership team, our commitment to innovate underpins our growth.



# Fuel storage & hydrant management

We operate, own, and lease fuel storage facilities and hydrant distribution systems, working to a variety of standards including, but not limited to, JIG, ATA103 and CSAB836. We are experts in managing storage facilities, both on and off airport, and receiving product from pipe, rail, road, and sea.



We have a proven track record managing extensive facility improvement and expansion projects and take pride in our ability to provide value back to our customers, be it through business improvement opportunities, new technologies, and/or enhanced processes.



## Into-plane fuelling

Fuelling over 250 aircraft every hour of every day, we leverage technology to improve operational efficiencies, evaluate and mitigate wider risks, and support a paperless refuelling framework.

### We offer a range of into plane services including:

- Refuelling for private and commercial (wide, narrow, small, and freighter) aircraft utilising tanker trucks, stationary hydrant carts, and hydrant dispensers
- Delivery up to IATA Level 3 standards
- Equipment leasing, owning, maintenance
- Leading edge technology including RFID tracking, handheld QA devices, wireless fuel ticketing
- Sustainable aviation fuel (SAF) refuelling
- Defueling
- GSE equipment fuelling



# Technical services

Our experienced team, inclusive of JIG inspectors and an HSSE management team, also provide technical services, project management, and consultancy to support development projects, change management, and shape best practice facility management in compliance with all the latest standards.



## Powered by our people

At Menzies, our people are our greatest enabler of success. Our values promote diversity, inclusion and wellbeing, nurtured by engaged leadership. We have invested in people engagement from recruitment and onboarding to training and daily operational communication. We are continually improving how we engage our colleagues. Our trusted team of fuelling experts are passionate about what they do and are always accessible.





# ESG

We are on a journey to be **carbon neutral by 2033** and with aviation fuels playing a vital role in addressing climate change, Menzies is committed to decarbonising and partnering with our customers through the transition.

## › Technology

With a fully digitised eco system we can connect airline, airport, and fuel inventory data to enable operational efficiencies through real time tracking, and to support a paperless fuelling environment.

## › Equipment

In locations where we provide equipment, we will always assess alternative fuels, stationary hydrant carts, or electric vehicle options. We were the first provider to deploy an electric hydrant dispenser in North America, and already have a fleet of 35.

## › Facilities

Our facilities considerations include LED lighting, water efficient fixtures, passive infrared sensors, and other drives to reduce water consumption and utilities.

## Contact

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