

## Terminal Handling Charges

### Export Charges

(Effective 1<sup>st</sup> Apr 2019)

Please refer to terms and conditions.

|       |   |                               |                                   |
|-------|---|-------------------------------|-----------------------------------|
| 1. a) | <b>Standard Charges for Processing and Handling</b><br>Loose<br>Minimum<br><i>Unitised Rate</i>   | <b>All Cargo<br/>Per kilo</b> | <b>9.5p<br/>£22.00<br/>£53.00</b> |
| b)    | Re-build or re-contour shipper built ULDs   | <b>Per ULD</b>                | <b>£112.00</b>                    |
| 2.    | <b>Security Charges (All cargo/mail including transhipments)</b><br><i>Primary screening</i>  |                               |                                   |
| a)    | Most appropriate screening method   | <b>Per kilo<br/>Min</b>       | <b>14.75p<br/>£17.00</b>          |
| b)    | Further appropriate screening method<br>(Secondary screening charges apply in addition to the primary security screening charges)   | <b>Per kilo<br/>Min</b>       | <b>14.75p<br/>£86.00</b>          |
| c)    | Repacking charge per hour plus consumables at cost.   | <b>Per hr</b>                 | <b>£48.00</b>                     |
| 3.    | <b>Amendment of an Air Waybill</b>  |                               |                                   |
| a)    | Miscellaneous Air Waybill corrections   |                               | <b>£15.50</b>                     |
| b)    | Corrections to declared weights and volumes   |                               | <b>£43.00</b>                     |
| 4.    | <b>Standard Charge for Dangerous Goods</b>  |                               |                                   |
| a)    | DGR check (per air waybill) up to 3 UN numbers/lines  |                               | <b>£45.00</b>                     |
| b)    | For each UN number/line over 3  |                               | <b>£1.70</b>                      |
| c)    | In addition, charge per piece over 10 pieces  |                               | <b>£1.70</b>                      |
| d)    | Re-check (plus additional charges)  |                               | <b>£45.00</b>                     |
| e)    | Dry Ice(ICE), Radac in excepted packages(RRE), DGR in excepted quantities(REQ),<br>Lithium batteries excepted (ELI/ELM), Magnetized material<br>(MAG - Where No DGR cert required & subject to prior approval of operator)  |                               | <b>£28.75</b>                     |
| f)    | In cases of un-declared Dangerous goods an administration fee will apply  |                               | <b>£200.00</b>                    |
| 5.    | <b>Storage Charges</b><br>Per 100kgs (or part thereof) per 24 hrs (or part thereof)   |                               | <b>£14.00</b>                     |
| 6.    | <b>AVI Check Fee</b><br><b>Live Tropical Fish</b>   |                               | <b>£40.00<br/>£18.50</b>          |
| 7.    | <b>Air Waybill preparation and presentation</b>   |                               | <b>£15.50</b>                     |
| 8.    | <b>Processing and Labelling of Cargo</b>  | <b>Per pkg</b>                | <b>£1.60</b>                      |
| 9.    | <b>Special Security Handling for VAL Cargo, VUN Cargo, all Firearms and Ammunition, and/or storage in the Vault (all charges apply per air waybill)</b>   |                               |                                   |
| a)    | Secure acceptance and storage   |                               | <b>£103.50</b>                    |
| b)    | Secure escort to aircraft side - up to 4 hours<br>For each additional hour or part thereof  |                               | <b>£164.00<br/>£40.50</b>         |
| 10.a) | <b>NES Entries</b>  |                               | <b>£30.50</b>                     |
| b)    | <b>Movement Certificate / NCTS</b>  |                               | <b>£50.50</b>                     |
| c)    | <b>Disassociation of DUCR/MUCR</b>  |                               | <b>£45.50</b>                     |
| d)    | <b>Association of DUCR/MUCR</b>   |                               | <b>£15.50</b>                     |
| 11    | <b>Issue of Trem cards</b>  |                               | <b>On request</b>                 |
| 12    | <b>Sight Fee &amp; Witness attendance including any other special services/escorting requiring hourly attendance</b><br>3 witnesses or less remaining together at all times. Per hour or part thereof<br>For more than three witnesses, or if the party needs to split, then an additional witness charge will apply for each additional escort required. |                               | <b>£46.00</b>                     |

Import Charges  
(Effective 1<sup>st</sup> Apr 2019)

Please refer to terms and conditions.

|  |                      |                              |
|--|----------------------|------------------------------|
| <b>Standard Charges for Processing and Handling of all terminating shipments, transfers to other bonds/ERTS and through HAWB's having arrived as part of a consolidation</b><br>Loose<br>Unitised<br>Minimum   | Per Kilo<br>Per Kilo | 18.5p<br>12.75p<br>£38.00    |
| <b>Storage Charges per day</b><br>Commercial Cargo - free period 24 hours*<br><br>* Commencing at 23:59hrs on the day that Status 1 is set. Per 100kgs (or part thereof) per day   |                      | £14.00                       |
| <b>BIP, AQS and any other specialist facility including destruction and specialist disposal where requested by DEFRA/Customs/Shipper/Airline/any other regulatory authority</b><br>Applicable tariff recharged at<br>Destruction Entry   |                      | Cost +10%<br>£43.00          |
| <b>Sight Fee &amp; Witness attendance including any other special services/escorting requiring hourly attendance</b><br>3 witnesses or less remaining together at all times. Per hour or part thereof<br>For more than three witnesses, or if the party needs to split, then an additional witness charge will apply for each additional Security escort required. |                      | £46.00                       |
| <b>Processing of Bank Delivery Orders, notification and verification</b>   |                      | £23.00                       |
| <b>Providing Electronic Proof of Delivery in writing at request of Shipper/Agent</b><br><b>Providing Manual Proof of Delivery in writing at request of Shipper/Agent</b>   |                      | FOC<br>£23.00                |
| <b>Charges Collect Fee (5% valuation as per TACT)</b><br><i>Note: Please refer to the TACT for individual airline variations on this charge</i>  | Min                  | £10.00                       |
| <b>Special Security Handling for VAL Cargo, VUN Cargo, all Firearms and Ammunition, and/or storage in the Vault (all charges apply per air waybill)</b><br>Secure acceptance and storage<br>Secure escort to aircraft side - up to 4 hours<br>For each additional hour or part thereof   |                      | £103.50<br>£164.00<br>£40.50 |
| <b>Issue of Trem cards</b>   |                      | On request                   |

## Terms and Conditions (Effective 1<sup>st</sup> Apr 2019 )

### General

- i) As of 1<sup>st</sup> April 2019, cash will no longer be accepted at MW1 B557 LHR. Payment can be made by credit card, debit card or BACS transfer.  
Payments can only be made by Credit or Debit card, with chip and pin being used when collecting the shipment from our premises. NOTE - We are unable to accept Card Payments taken over the phone. Those wishing to make a Bacs payment, can only use this facility between the hours of 0930 and 1530hrs Monday to Friday.
- ii) Charges are calculated based on the chargeable weight of the consignment.
- iii) Charges are minimum rates and may be increased if additional work or expense involved.
- iv) The tariff is subject to alteration without notice.
- v) Other services and charges available on request.
- vi) Storage charges will apply on the original MAWB or HAWB status 1 record, not from the point of any amendments to the original record or renomination.
- vii) In the event storage accrues due to an event outside of Menzies Aviation's control, including customs clearance, then the full storage charges will be applicable including seized or shipments under investigation.
- viii) LHR facility is open 24hrs a day 365 days a year. Regional stations have local variations & should be contacted accordingly.
- ix) Any shipment of Section 1 or 2 firearms/ammunition not declared as such on the air waybill will be treated as Section 5 and escort fees will apply.

### Imports

- i) Bank D/O's - Release will only be granted against receipt of an original Bank D/O and following verification by phone with the bank Mon-Fri 09:00 - 15:00hrs.
- ii) Import consignments cleared and delivered split, or received as a part-shipment, will have handling and storage charges applied to each part. Any pieces not collected in full will be charged storage on the weight remaining in the facility.
- iii) Import shipments being delivered to an ERTS at a different Airport, will be subject to the applicable Import Terminal Handling charge at the last Menzies Aviation point of handling.

iv) Security handling charges apply for special handling and storage in the security facility but do not cover insurance outside of the current applicable SDR rate.

v) Any shipment of VUN arriving following notification by Airline or Agent will be subject to a Vault/Secure Handling charge.

## Exports

i) Security charges will apply to secure cargo if CAA requirements are not met in full.

ii) For shipments containing undeclared Dangerous goods, the shipment will need to be re-collected for said items to be removed before being re-presented for security re-check. This will be subject to the charges specified in the tariff including handling undeclared Dangerous goods fee and x-ray screening fee on both initial and re-presentation.

iii) AWB amendments made at the request of Shipper, Agent or Carrier and/or following an irregularity found by the Carrier or his Agent.

iv) Security Handling shipments delivery restricted to within 24 hours of flight departure.

v) Security handling charges apply for special handling and storage in the security facility but do not cover insurance outside of the current applicable SDR rate.

vi) Shipments requested to be removed from this facility after acceptance, will be subject to all applicable THC's including minimums.

## Menzies World Cargo Ltd – Handled Carriers

| Airline                        | Flight prefix | AWB prefix | Contact number                 |
|--------------------------------|---------------|------------|--------------------------------|
| Aegean Airlines                | A3            | 390        | 0208 587 0986                  |
| Air India                      | AI            | 098        | 0208 745 1123                  |
| Asiana                         | OZ            | 988        | 0208 759 0500                  |
| Croatian Airlines              | OU            | 831        | 0208 759 3030                  |
| Egyptair                       | MS            | 077        | 0208 897 2903                  |
| Gulf Air                       | GF            | 072        | 0208 750 3012<br>0208 745 7427 |
| Kuwait Airways                 | KU            | 229        | 0208 745 7428<br>0208 745 7498 |
| Lufthansa/Austrian/SN Brussels | LH/OS/SN      | 020        | 0208 759 3950                  |
| MEA                            | ME            | 076        | 0208 754 9476                  |
| SAS                            | SK            | 117        | 0208 759 4999                  |
| Sri Lankan                     | UL            | 603        | 01784 425666                   |
| TAP Air Portugal               | TP            | 047        | 0208 759 1166                  |
| Tarom                          | RO            | 281        | 01332 850021                   |